



# TIMBERBUSH TOURS

ADVENTURE AWAITS

## PRIVATE HIRE

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## ABOUT TIMBERBUSH TOURS

**Celebrating over 25 years in business, we are one of Scotland's longest running tour operators. We offer a range of scheduled 1, 2, and 3-day tours departing daily from Edinburgh, Glasgow, and Inverness.**

Our 5-star, award-winning Scottish tours take you on a journey of discovery and, with our Private Hire service - we can take you wherever you want to go.

Our vision revolves around **4 key themes:**

**The Best Tours** - over the years and after many trips, our founders Gary and June Voy, as well as our expert driver-guides, have discovered the best that Scotland has to offer.

**The Best Guides** - our driver-guides are some of the best in the industry and love sharing their passion and knowledge of Scotland to guests from all around the world.

**The Best Coaches** - we have a full fleet of modern, air-conditioned coaches ranging from 10 to 53 seats which can accommodate groups of all sizes. We also replace and upgrade our coaches regularly, ensuring they are safe, comfortable and fitted with technology that makes them as environmentally friendly as possible.

**The Best Customer Experience** - we are with you from the start of your journey all the way through. From the moment you visit our website, call us, email us, or enter our shop - we will help you curate the perfect tour.



## WHY CHOOSE A PRIVATE TOUR

Our Private Hire team have many years of experience in providing great customer service. They will work closely with you, dedicating their time to crafting your dream tour by taking into account all of your interests and needs.

They will take care of everything, from planning the routes, directions, arranging accommodation and tickets. Taking the stress out of making holiday arrangements and ensuring that all you need to worry about is choosing where you want to go, how long you want to be on tour for, and where you would like us to pick you up and drop you off.

Our modern coach fleet means that we have the most comfortable vehicles on the market, allowing you and your loved one to travel in comfort, with vehicles ranging from 10 to 53 seats meaning they are perfect for groups of all sizes.

With our private tour service, not only do you get to work alongside our expert itinerary planners, but when your tour comes around, you also get your own driver-guide, all to yourself.

You can also elect to do one of our regularly scheduled tours exclusively with your group if you don't want to curate your own tour and would simply rather enjoy one of our existing tours with the privacy of your own group.



## BOOK WITH CONFIDENCE

Everybody values their time and money, so we want to ensure you don't end up out of pocket. That's why we are proud to offer one of the most flexible cancellation policies in the industry.

### Single Day Tours

- For cancellations made more than 48 hours before departure, a full refund will be given minus an administration fee of 20%.
- For cancellations made less than 48 hours before departure, no refunds will be provided.

### Multi-Day Tours

- For cancellations made more than 14 days before departure, a full refund will be given minus an administration fee of 20%.
- In addition, any fees paid or due to hotels, B&Bs, attractions, or ferries, will be deducted prior to a refund being given.
- For cancellations made between 8-14 days before departure, a full refund will be given minus an administration fee of 50%.
- For cancellations made less than 7 days before departure, there will be no refund.

With our private tours, we are able to offer much more flexibility. If there are any issues with your tour, such as bad weather or road issues, rather than cancel your tour, we will work together with you to ensure we come up with a suitable alternative route, destinations, or date, so that **your tour still goes ahead** and you get an unforgettable Scottish experience.



## WHERE CAN WE TAKE YOU?

Working with our dedicated, expert itinerary planners, we can ensure that whatever it is you and your group are interested in, we can make it happen and curate your dream tour alongside you.

No matter what it is you're interested in, as long as there is a road, or even a ferry, we can take you there on one of our modern, air-conditioned coaches.

Whether you're interested in Scottish castles and the military history of their grounds, sample some of the finest whisky, you want your opportunity to hit a few balls on some of the best championship golf courses in the world - we can make your dream tour a reality.

## YOUR GUIDE

With so many driver-guides to choose from, each with their own unique interests and knowledge, we work to ensure that the perfect guide is matched to your tour. That means if you want to do a whisky-based tour, we will try to assign a guide that knows their Glenkinchie from their Glenturret.

Of course, you can request a specific driver-guide if you have had one in the past, but we can never guarantee that they will be available. There is also the option to just have a driver, not a guide, who will get you wherever you need to go comfortably and safely.

For an added price, we can also arrange to provide a guide in your own language, if English isn't your first language.



## DON'T JUST TAKE OUR WORD FOR IT

"The tour was amazing, but the ease that the personal agent, Charline, provided was the best. She helped us not only plan our tour, but also helped us come up with a new plan when our travel impacted our tour."

**Grace, travelled June 2023**

"Iain made our trip over-the-top amazing. His attention to detail and wonderful additions to our itinerary really helped get off the tourist track to see things we had no idea existed. We loved every minute of every day and can't thank Iain enough."

**Jill, travelled July 2023**

"Honestly it was perfect! We plan to use the private tours many more times when we do trips out to Scotland!"

**Destiny, travelled November 2022**

"Had an absolute blast on our private coach tour with Iain. Our group of seven did the Highlands, including two whiskey tastings, in four days and loved it. We were skeptical to do a private tour due to cost and considered doing it ourselves but are so grateful we went the private tour direction. We got to see so many spots we had no idea about with a driver that understood the roads and the weather. If you're like us and have never driven in the UK, especially along those backroads, absolutely consider joining a tour (or going private)."

**Heather, travelled October 2023**



## OUR VEHICLES

With our range of vehicles spanning from 10 - 53 seats, we will always have the perfect option for your group. We have our own-fleet, our own in-house garage and engineers, and regularly replace our coaches to ensure they are as modern, safe and environmentally friendly as possible.

All of our coaches come with air-conditioning, custom interiors, and USB charging. Thanks to our range of coach sizes, we can also offer smaller groups larger coaches should you need space to carry excess luggage or items like golf clubs or prams.

### 10 Seater

Our smallest coach available, this size of coach is perfect for couples, small families or small groups.

### 16/19 Seater

This size of coach is ideal for larger families or medium sized groups. These coaches are the same size, with the 16 seater having slightly more storage space in the boot.

### 32 Seater

This style of coach is suitable for larger groups, or smaller groups that perhaps may need to use extra space for luggage like golf clubs. It would also be suitable for smaller groups of students or societies.

### 53 Seater

This type of coach is suitable for much larger groups, especially schools, university groups, or larger clubs and societies.



With 25 years of experience, Balmoral Executive Travel offers a new way to travel with Timberbush and a service that has been meticulously tailored to every client's wants and needs. A family-run business that thrives on going above and beyond, providing a relaxed and reliable service. Whether it be a luxury tour of Scotland, a corporate event or an airport transfer, our experienced chauffeurs will assist you in any way for the duration of your journey.

At Balmoral, we offer the best service available, made possible thanks to our dedicated staff. With a range of luxury Mercedes-Benz vehicles accommodating between 1-7 passengers, and of course, the fleet of Timberbush Tours coaches, we will be able to find you the perfect vehicle for you and your needs.

Whether you are looking to explore the beautiful highlands of Scotland on a custom-made tour, need luxury transport for all manner of leisure activities like golf trips or special occasions, or even need business transport for airport transfers or corporate events.

No matter what you need Balmoral Executive Travel for, our team will be able to assist you in meeting your needs, providing the right vehicle for the occasion, and of course, the best service.

To learn more, you can contact the Balmoral team by telephone at +44 (0) 131 374 1180, by email at [info@balmoralexecutivetravel.com](mailto:info@balmoralexecutivetravel.com), or via our website .

**[balmoralexecutivetravel.com](http://balmoralexecutivetravel.com)**





To learn more about our Private Hire services and how our dedicated team can meet your needs, please don't hesitate to contact us.

You can either fill out the contact form on our website, email us at [bespoke@timberbushtours.com](mailto:bespoke@timberbushtours.com), or give us a call on +44 (0) 131 226 6066.

We can't wait to see where we can take you!

[timberbushtours.com](http://timberbushtours.com)